

**CERTIFICATE CERT-000174**

Issue Date: 2024-04-23  
Effective Date: 2024-04-23  
Valid Until: 2027-04-23  
First Certification: 2024-04-23

**CERTIFICATION**

Certification Date: 2024-04-23  
Valid Until: 2027-04-23

# CERTIFICATE

## AWS International Water Stewardship Standard v2.0

### Coca Cola Chaudfontaine CCEP

143 avenue des Thermes  
Chaudfontaine, 4050  
BELGIUM

AWS Reference Number: AWS-000341

WSAS herewith certifies that the above mentioned site or group is in compliance with the AWS International Stewardship Standard v2.0. This certificate is valid for a period of three (3) years, contingent upon annual surveillance audits and provided that the site or group continues to meet the conditions as laid out in the AWS Standard, AWS Certification Requirements and the Certification Agreement with WSAS.

**Catchment:** Vesdre River Catchment  
**Industry Sector:** Food & Beverage Production  
**Scope:** Single Site

### Certification level

**Certified Platinum**



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Authorised by Lisa Seufert, Head of Certification

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

### SITE DETAILS

Site: **Coca Cola Chaudfontaine CCEP**

Address: 143 avenue des Thermes, 4050, Chaudfontaine, BELGIUM

Contact Person: Dominique Paquet

AWS Reference Number: AWS-000341

Site Structure: Single Site

### AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Re-Certification Audit

Audit Start Date: 2024-Feb-13

Lead Auditor: Artemis Papadopoulou

Audit team participants:

Lorenzo Brioschi, Local Auditor

Artemis Papadopoulou, Lead Auditor

Site Participants:

Achmed Boumrah, Director

Arnaud Wislez, QESH Sr Manager

Dominique Paquet, QA & Environnement Manager

Christina Baltes, Logistics Sr Manager

Isabelle Faway, People and Culture Manager

Jean-Louis Cornet, Hydrogeologist

Dominique Henrard, Manufacturing Sr Manager

Salvatore Brucculeri, Utilities & Facilities Manager (including Water treatment)

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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### ADDITIONAL INFO

Summary of Audit Findings: A total of 6 findings were raised during the certification audit, 3 minor non-conformities and 3 observations.

The Client is requested to perform a root cause analysis and define corrective actions for each of the non-conformities and to submit these to WSAS within 30 days of receipt of the audit report by 04/05/2024.

Minor non-conformities must be closed out by the time of the next annual audit.

The audit team recommends re-certification of CCEP Chaudfontaine at Platinum level pending approval of the corrective action plan.

Scope of Assessment: The scope of services covers the recertification audit for assessing conformity of CCEP Chaudfontaine site against the AWS International Water Stewardship Standard Version 2.

The Chaudfontaine NMW bottling plant is located in the town of Chaudfontaine, population 20,000, 7 km south east of the city of Liège in the Walloon Region of Belgium. Chaudfontaine town is in the valley of the Vesdre river with wooded hills rising on both sides. The bottling plant is east of the town centre, on the north side (right bank) of the east-to-west flowing Vesdre.

The plant owns 4 boreholes for mineral water (Astrid, Philipe, Charlemagne and Graulich), 2 (P8 and P9) for process water (CIP, toilets, utilities, etc) and one (P12) for the supply of water to community (to the local public swimming pool and to the "Chateau des Thermes" health resort). Currently, boreholes Graulich and P8 aren't in operation. The mineral water comes from a confined aquifer and reaches the atmosphere in a temperature of 37 C. The age of water is estimated to be more than 60 years.

The plant has 3 production lines (2 PET and 1 RGB) and its production in 2023 was 24.6 MUC. Wastewater is treated in the on-site WWTP.

The site and its own water sources are within the Vesdre river catchment, a sub-catchment of the Meuse which eventually flows into the Netherlands (where it is called Maas) and the North Sea at Rotterdam.

The audit was conducted onsite on 13 February to 16 February 2024.

The onsite site visit included the assessment of production area, Water Treatment station, borehole Chalremagne and P12, storage areas of waste and chemicals, the on-site WWTP, river Vesdre (the plant is located on the bank of the river) and WASH facilities.

### SCORE

93.00

### AUDIT RESULT

Preliminary: AWS Platinum

### FINDINGS

#### NUMBER OF FINDINGS PER LEVEL

Observation	3
Minor	3

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

### FINDING DETAILS

Finding No: TNR-009029

Checklist Item No: 1.2.1

Status: Open

Finding level: Minor

Due date: 2025-Feb-13

Checklist item: Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:

- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.

Findings: In the Stakeholders' analysis, most of the water challenges of the stakeholders, have been identified from the plant as such and haven't been confirmed by the stakeholders themselves via a stakeholder engagement.

Finding No: TNR-009030

Checklist Item No: 1.5.1

Status: Open

Finding level: Observation

Checklist item: Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.

Findings: The company is advised to investigate if there are additional water governance initiatives, plans or strategies e.g. flooding protection plans, new infrastructure, etc.

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

Finding No:	TNR-009115
Checklist Item No:	1.5.5
Status:	Open
Finding level:	Minor
Due date:	2025-Feb-13
Checklist item:	Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.
Findings:	The status of most IWRA hasn't been identified through stakeholder engagement.
Finding No:	TNR-009117
Checklist Item No:	1.8.4
Status:	Open
Finding level:	Observation
Checklist item:	Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.
Findings:	The company is advised to investigate if there are additional catchment best practices for the maintenance of Important Water-Related Areas.
Finding No:	TNR-009116
Checklist Item No:	4.1.3
Status:	Open
Finding level:	Observation
Checklist item:	The shared value benefits in the catchment shall be identified and where applicable, quantified.
Findings:	More shared value benefits to the catchment could be described in the Water Plan (e.g. from the clean-up activities)
Finding No:	TNR-009032
Checklist Item No:	4.4.1
Status:	Open
Finding level:	Minor
Due date:	2025-Feb-13
Checklist item:	The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.
Findings:	Although the Water management plan is updated when changes in the projects occur, these amendments aren't tracked (the revision date of the document isn't changed).

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

### Report Details

Report	Value
Report prepared by	Artemis Papadopoulou
Report approved by	Amit Singh
Report approved on (Date)	05/04/2024

### Surveillance

Proposed date for next audit

### Stakeholder Announcements

Date of publication	Location
14/11/2023	website of AWS website of WSAS
23/11/2023	website of CCEP

### Stakeholder interviews

Name	Organisation/Role/Relationship
Mrs Esther Zaeytydt	Municipality of Chaudfontaine
Mrs. Véronique Servais	SOURC' ORAMA
Mrs. Florence Hauregard	CRV

#### Main Outcome of Stakeholder Interviews

3 stakeholders were interviewed during the audit; one from the municipality of Chaudfontaine, the other from Sourc' Orama and the third one from CRV.

Sourc'Orama is a local governmental owned site which contains a water museum, an art exhibition house, a mini-golf and the tourist office of the city of Chaudfontaine. Since the 2021 flooding, the museum and all site activities are closed except the tourist office.

Historically Sourc'Orama had a contract with Chaudfontaine CCEP plant to allow visits of the factory from schools and other visitors. However this stopped since the 2021 flooding because of new CCEP policies.

CRVesdre is a governmental subsidized not-for-profit organisation. Like all River Contracts, it is a tool for integrated management of water resources in a river basin. It is a memorandum of understanding based on consultation and coordination between the different actors, managers and users of water in the basin.

The main water issue identified in the catchment is the water quality of Vesdre river. However, despite the river's quality dereriation after the flooding in July 2021, its status is considered improved in comparison to previous years (big pollution from the textile industry in the area).

Very positive feedback about the site was received by the stakeholders interviewed. They have all been involved in joint water projects with CCEP Chaudfontaine and they were aware of company's performance and actions.

Audit Number: AO-000928

### Catchment Information

#### Catchment Information

The site and its own water sources are within the Vesdre river catchment, a sub-catchment of the Meuse which eventually flows into the Netherlands (where it is called Maas) and the North Sea at Rotterdam.

The Vesdre originates in the Fagnes de Steinley at an altitude of 605 m and flows, after a route of 72.5 km, into the Ourthe at Chênée, at an altitude of 70 m. Due to its large slope (average slope: 0.73%), Vesdre is referred to as a torrential river. The Vesdre receives the waters of about 200 tributaries and sub-coming, which total 1417 km of rivers.

Main tributaries: the Getzbach, the Hull, the Bach, the Ruyff, the Gileppe, the Mangombroux Creek, the Ru de Dison, the Hoagne, the Wayai, the Creek of the Three Wood Fund, the Bola, Havegnée, the Ry de Mosbeux and the Magne.

The natural mineral water comes from a long underground flow path in Frasnian limestones, with flow believed to reach a depth of 1500 m. This depth is the reason the NMW temperature is the order of 34 to 37 °C. The deeper the groundwater the higher the temperature. In this case the upward flow is rapid enough to retain part of the higher temperature. The Limestone aquifer is very well protected from surface pollution by an overlying 80 m layer of low permeability shist rock (hard clay-like).

Tritium dating shows that the NMW was recharged prior to year 1945 and therefore modern pollution.

The NMW boreholes are located off the factory site, but in secure housings with security (alarms, CCTV).

Boreholes P8 and P9 for process water are located onsite. The water is from alluvial deposits of the River Vesdre. This aquifer is in hydraulic equilibrium with the river level and therefore potentially vulnerable to river pollution.

P12 is extracting water from the NMW limestone aquifer, which is supplied to the public swimming pool and Thermae Spa resort (for which the water is treated to bathing water compliance). P12 also helps to locally protect the NMW aquifer from infiltration of the alluvial aquifer. In the vicinity of P12, due to geomorphological and geological local characteristics, the NMW aquifer is in contact with the alluvial aquifer. The natural flow condition is from limestone aquifer to the alluvial aquifer. Therefore, the risk of shallow water entering the NMW aquifer under normal conditions is low. However, the flow direction could be reversed in the event P12 is over-pumped or river levels exceptionally high. Hence the need to carefully manage P12 pumping. Pumping of P12 acts as a hydraulic barrier to intercept and remove any shallow water in the event it moves towards the NMW aquifer.



Vesdre basin.jpeg

Audit Number: AO-000928

### Client Description and Site Details

#### Client/Site Background

The Chaudfontaine NMW bottling plant is located in the town of Chaudfontaine, population 20,000, 7 km south east of the city of Liège in the Walloon Region of Belgium. Chaudfontaine town is in the valley of the Vesdre river with wooded hills rising on both sides. The bottling plant is east of the town centre, on the north side (right bank) of the east-to-west flowing Vesdre.

The natural mineral water sources (boreholes) are all on the south side of the Vesdre, some on the valley floor and two up in the hills.

The climate is temperate oceanic with average temperatures ranging from about 3°C in winter to 20°C in summer and with an annual rainfall of 1000 mm.

The plant was built in 1918 and was acquired by Coca-Cola in 2013.

The plant owns 4 boreholes for mineral water (Astrid, Philipe, Charlemagne and Graulich), 2 (P8 and P9) for process water (CIP, toilets, utilities, etc) and one (P12) for the supply of water to community (to the local public swimming pool and to the "Chateau des Thermes" health resort). Currently, boreholes Graulich and P8 aren't in operation. The mineral water comes from a confined aquifer and reaches the atmosphere in a temperature of 37 C. The age of water is estimated to be more than 60 years.

The plant has 3 production lines (2 PET and 1 RGB) and its production in 2023 was 24.6 MUC. It employs 119.8 FTE's in production with 9% temporary employees and 33 FTE in Logistics with 20% temporary employees, working in 3 shifts (+ weekends in the high season)



Physical scope.JPG

### Summary of Shared Water Challenges

#### Summary of Shared Water Challenges

Shared water challenges identified:

Preservation of water availability

Quality of natural resources' water and specifically of the infiltration area

Flooding

Prevention of water pollution

Awareness on water management



# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

0.1 General Requirements for Single Sites, Multi-Sites and Groups	
0.1.1	<i>Eligibility Criteria</i>
0.1.1.1	<i>The site(s) occupy one catchment OR an exception has been granted.</i>
Comment	The site is located in the basin of river Vesdre.
0.1.1.2	<i>The scope of the proposed certification shall be under the control of a single management system.</i>
0.1.1.3	<i>The scope of the proposed certification shall be homogeneous with respect to primary production system, water management, product or service range, and the main market structures.</i>

✔  
Yes

✔  
Yes

✔  
Yes

### 1 STEP 1: GATHER AND UNDERSTAND

**1.1** *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

**1.1.1** *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.

  
Yes

Comment




- Physical scope whole plant
- Flowchart mineral water
- Flowchart process water
- Infiltration area Chaudfontaine
- Basin de la Vesdre
- Aquifer diagram
- Zone de surveillance des captages

The plant has 4 boreholes for natural mineral water (Astrid, Charlemagne, Philippe and Graulich). Graulich isn't connected to production yet. The water comes from the deep aquifer (under the infiltration area). The plant is the sole user of this water. The overflow from the boreholes flows to a tank and is used as process water. Process water is also supplied from borehole P8 (is used when overflow from NMW isn't sufficient) and P9 (not currently in use). The source of P8 and P9 is the Vesdre reservoir. The site has the obligation to supply water to community from borehole P12. The rainwater flows to the river (a limited quantity is used for the cleaning of crates). Sanitary and process wastewater is treated in the on-site WWTP and the treated effluent is discharged to river Vesdre. Municipal water was used only the first 3 months of 2023. From now, it is not going to be used again as the plant is using the treated effluent instead.

The catchment is the basin of river Vesdre.

**1.2** *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*




Audit Number: AO-000928

1.2.1	<p><i>Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:</i></p> <ul style="list-style-type: none"> <li>- <i>Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;</i></li> <li>- <i>Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;</i></li> <li>- <i>Provide evidence of stakeholder consultation on water-related interests and challenges;</i></li> <li>- <i>Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;</i></li> <li>- <i>Identify the degree of stakeholder engagement based on their level of interest and influence.</i></li> </ul>	 No
Comment	<p>-Stakeholders analysis 2024 -Examples of communication with stakeholders -Participation in the FEVIA Committee of COMEN, where sustainability issues including water are discussed with representatives of the food &amp; beverage industry (discussions &amp; advise on shared risks, upcoming laws, best practices and opportunities, etc.)</p> <p>The site has identified its water-related stakeholders taking into consideration the catchment where it belongs. Water challenges of the stakeholders have been identified by the company but in most cases, are the ones which are common with the plant's (not recognised via stakeholders' engagement). However, in February 2024, as part of the annual disclosure of company's performance/ future projects to key stakeholders, a request about sharing their water challenges was included in the relevant email. Company's engagement with stakeholders in relation to water management topics was evident. The degree of stakeholder engagement based on their level of interest and influence has been determined.</p> <p style="text-align: right;"><b>Finding No: TNR-009029</b></p>	
1.2.2	<p><i>Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.</i></p>	 Yes
Comment	<p>-Stakeholders analysis 2024</p> <p>Current and potential degree of influence between site and stakeholders has been identified (e.g. for the municipality of Chaudfontaine who is one of the key players, the current and potential influence is high. So the proposed action is to manage closely).</p>	
1.3	<p><i>Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.</i></p>	
1.3.1	<p><i>Existing water-related incident response plans shall be identified.</i></p>	 Yes

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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Comment	<ul style="list-style-type: none"><li>-Plan d'urgence pollution de la zone d'infiltration</li><li>-Protection des zones de surveillance des eaux thermo-minérales de Chaudfontaine</li><li>-Procédure d'urgence arrêt de la station d'épuration et redémarrage</li><li>-Plan d'urgence communal</li><li>-Localisation des principaux arrêts d'urgence et vannes</li><li>-Manuel kit environnement (PIG)</li><li>- Manuel de gestion de crise à Chaudfontaine</li><li>- Marche à suivre en cas d'accident environnemental</li><li>-Plan d'urgence inondation</li><li>-Schedule of emergency drills</li><li>-Spill drill in November 2023 (gas leak)</li></ul> <p>The site has a number of response plans for the mitigation of impacts from water-related (e.g. flooding, break-down of the WWTP, etc.) and other emergency situations. The plant's preparedness is tested periodically.</p>	
<b>1.3.2</b>	<i>Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped</i>	 Yes
Comment	<p>-Water mapping 2023 (sources of incoming water, recycled, discharged to the river, process and sanitary wastewater, losses, used in production)</p> <p>The uses and quantities of water used in the site are depicted in the annual water map. There is also information available regarding the water KPI (WUR) evolution, the influence of processes to water consumption and evaluation of water usage performance in 2023, compared to previous year. Water balance cannot be accurately measured because the WWTP receives also rainwater.</p>	
<b>1.3.3</b>	<i>Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.</i>	 Yes
Comment	<p>-Water mapping 2023 (sources of incoming water, recycled, discharged to the river, process and sanitary wastewater, losses, used in production)</p> <p>-Mapping water per month (water abstraction per month from all boreholes, water in production, water used for the utilities, water supplied to community, collected rainwater, etc.)</p> <p>-Water stress level in Wallonia</p> <p>-website from the Wallonia Regional Authority (SPW)/ hydrological cycle in Wallonia, capacity of underground water, etc.</p> <p>Aqueduct map/ Wallonie is medium water stress</p> <p>The uses and quantities of water used in the site are depicted in the annual water map. There is also information available regarding the monthly water abstraction and consumption, the water KPI (WUR) evolution, the influence of processes to water consumption and evaluation of water usage performance in 2023 in comparison to previous year.</p> <p>There isn't a water scarcity in the area only some seasonal issues (source: Environmental Agency of Wallonia).</p> <p>Nevertheless, the plant abstracts less water than the maximum permitted. In 2023, the total abstracted water was less in comparison to 2022.</p> <p>The highest consumption is noted in March, June, July and August (highest production volumes) and the lowest in November, April, January and February.</p>	
<b>1.3.4</b>	<i>Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.</i>	 Yes

# AUDIT REPORT

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Comment -Analysis of water and wastewater  
-Analysis of river Vesdre before and after the plant and explanation of deviations (13/2/2023)  
-Analysis of river in 2 stations (400 m before and 80 m after the discharge point from WWTP)

### Wastewater:

Daily on-site analysis of pH and weekly of TSS and COD, TP, TN

Every 3 months analysis of e-coli coliforms performed by the external lab LARECO (e.g. on 13/6/2023, 18/9/2023)-no issues

Quarterly analysis based on legal requirements by external Lab CEBEDEAU, e.g. on 2/3/2023, 26/9/2023 and 21/12/2023 (parameters checked: dissolved oxygen, pH, TDS, BOD, COD, TP, TN, nitrates, nitrites, chlorines, free chlorine, sulphates, heavy metals, detergents, oils and hydrocarbons)

The report of the analyses is sent from the lab to the Authorities. No exceedances of limits was detected in 2023-2024.

### River Vesdre:

The analysis of the river is performed in an annual basis (voluntary measurement)

No legal obligation for rainwater analysis either.

### Water:

Extensive physico-chemical annual analysis by EUROFINS for boreholes Astrid and Charlemagne on 12/4/2023, Philipe on 24/1/2024 against KORE and legal requirements

Physico-chemical annual analysis by EUROFINS for boreholes P8 and P12 on 29/8/2023 (only legal requirements for potable water)

Annual micro analysis by AQUAFINS of Astrid on 15/3/2023, of Charlemagne on 27/3/2023 and of Philipe on 6/12/2023

Annual micro analysis by LARECO lab for P8 on 26/6/2023 (there are micro issues that's why it's chlorinated) and P12 on 26/6/2023 (there are micro issues that's why it's chlorinated)

The water quality of the site's water sources and effluent meets legal limits. From the results of the river's analysis before and after the plant's discharge point, it was noticed that in some cases the water quality was improved while in other was deteriorating. In any case, the plant's effluent was within legal limits. To be noted that the biological and chemical status of Vesdre river is rather poor.

**1.3.5** *Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.* ✔  
Yes

Comment -Maps with the location of potential sources of pollution and other (e.g. hazardous waste, chemicals, etc.)

A map with the potential sources of pollution was available. Potential sources identified: hazardous waste, chemicals, etc.

**1.3.6** *On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.* ✔  
Yes

Comment There isn't an on-site IWRA.

**1.3.7** *Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.* ✔  
Yes

# AUDIT REPORT

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Comment	<p>-True cost of water 2022 -Water management plan 2024 -Sponsorship activities</p> <p>The water-related costs per year (e.g. for the chemicals used, water and wastewater treatment, maintenance works, pumping of the water from the boreholes, etc.) are calculated with the True Cost of Water Tool. The cost for the replenishment projects, the Clean-up activities and other water-related actions has also been calculated. A description (and where applicable, a quantification) of the economic, social and environmental water-related value is described in the Water Management Plan 2024.</p>	
<b>1.3.8</b>	<p><i>Levels of access and adequacy of WASH at the site shall be identified.</i></p>	<p>✔ Yes</p>
Comment	<p>-WASH self assessment, January 2024 (no issues)-questions about quantity and quality of drinking water, water for hygiene purposes, clean and disinfection of pipelines, appropriate drainage system, inspection of water and wastewater infrastructure, appropriate number of toilets/ showers for men and women, etc.) -WASH facilities in the plant -WASH best practices 4 times per year, analysis for Legionella (no issues the last 2 years) Potable water in the toilets, everybody has access to bottled water in the plant Codex boek III</p> <p>Drinking water, washing and sanitary facilities are available to all employees – at work and at home - in accordance with European and Belgian laws and standards.</p>	
<b>1.4</b>	<p><i>Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.</i></p>	
<b>1.4.1</b>	<p><i>The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.</i></p>	<p>✔ Yes</p>
Comment	<p>-Water footprint</p> <p>The suppliers of primary materials aren't located in the same catchment.</p>	
<b>1.4.2</b>	<p><i>The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.</i></p>	<p>✔ Yes</p>
Comment	<p>-Water footprint (supplier, raw material, quantity/ year, water usage, volume m3/ year, catchment area, water stress, water quality)</p> <p>The 2 water-related service providers are: the laundry of dirty clothes for grease and oil (MEWA), who is located in Belgium but in another catchment and the laundry of clothes (located in Netherlands). However, annual consumption of water used for the plant has been calculated for both service providers.</p> <p>In 2023, only 300 m3 of municipal water was used for the laundry of the dirty clothes (limited value, less than 5% of the weight or the cost of the product).</p>	
<b>1.4.3</b>	<p><i>Advanced Indicator The embedded water use of primary inputs in catchment(s) of origin shall be quantified.</i></p>	<p>✔ Yes</p>

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Comment	<p>-Water footprint (supplier, raw material, quantity/ year, water usage, volume m3/ year, catchment area, water stress, water quality)</p> <p>The embedded water from the primary materials has been calculated. None of the suppliers is located in the catchment of the plant (Vesdre basin).</p>
Score	7
<b>1.5</b>	<p><i>Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH</i></p>
<b>1.5.1</b>	<p><i>Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.</i></p>
Comment	<p>-Service Public Wallonie (SPW) website (strategy for water resources preservation, catchment management plan)</p> <p>-Contrat de riviere Vesdre website (2023-2025 action plan for Vesdre river)----&gt; CCEP Chaudfontaine is participating in the actions (finance and clean-up activities)</p> <p>-CRV List of projects</p> <p>Projects and strategies from CRV Vesdre (governmental subsidized not-for-profit organisation) and the Wallonia Authorities have been identified.</p>
<b>1.5.2</b>	<p><i>Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.</i></p>
Comment	<p>-Environmental permit, 2019 (maximum water abstraction, maximum flow of effluent, type and limit of parameters), valid till 2026</p> <p>-Permit for the extension of abstracted volume for Astrid borehole (from 32 m3/ h to 40 m3/ h) approved by the Department of Environment &amp; Water in Wallonia, (SPW) on 18/3/2016 (maximum abstraction from all boreholes: 80 m3/ h, 1920 m3/ day or 700800 m3/ y)- indefinite validity</p> <p>-Permit by the Ministry of Wallonia for Charlemagne borehole, 14/12/1992 (maximum abstracted volume: 30 m3/h or 720 m3/ d or 260000 m3/ y)- indefinite validity</p> <p>-Permit by the Ministry of Wallonia for Philippe borehole, 3/10/1997 (maximum abstracted volume: 18 m3/h or 432 m3/ d or 155520 m3/ y) - indefinite validity</p> <p>-Permit by Ministry of Wallonia for P8&amp;P9 boreholes, 26/2/2010 (maximum abstracted volume per borehole: 20 m3/h or 480 m3/ d or 100000 m3/ y), valid till 2026</p> <p>-Permit by Ministry of Wallonia for P12 borehole, 3/10/1997 (maximum abstracted volume: 15 m3/h or 360 m3/ d or 90000 m3/ y), valid till 2026</p> <p>-Procedure for the environmental legal compliance, CHF-WP220300, 21/3/2023</p> <p>-Pharius Database (25 water-related legislation)-Compliance with all applicable laws</p> <p>CCEP Belgium and Netherland plants use the internet site Pharius (3rd party service) for the identification of new legislation. The Database is checked monthly by the Environmental Manager.</p> <p>The Environmental Manager is also responsible for the issuance of new and the renewal of permits/ licenses with the support of an external consultant agency.</p> <p>Legal compliance is checked via the platform Pharius.</p>
<b>1.5.3</b>	<p><i>The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.</i></p>

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

Comment -Hydrological response to climate change in the Lesse and the Vesdre catchments (information about precipitation, evapotranspiration, run-off, etc in the catchment of Vesdre, projection of water availability in the future)  
-Info about the water abstraction from the aquifer  
-Water balance of Vesdre basin

The plant's abstraction volume is less than permitted one ensuring that no over-exploitation of natural resources takes place.

Information was available for the water balance of the whole Vesdre basin and for the aquifer under the infiltration area in particular (source of the natural mineral water abstracted by the plant).

No scarcity issues.

**1.5.4**

*Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.*

  
Yes



# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

Comment -Information from the Website of Wallonie service public (SPW)  
<http://geoapps.wallonie.be/WebGISMeuse/Public/> (surface water quality on map)  
-Monthly physico-chemical analysis by Aquaphyc (governmental Lab) for the surface water in the catchment of Vesdre

Based on communication from Environmental Agency of Wallonia for the 2 stations before and after the discharge point of the plant's WWTP: some parameters are above legal limits e.g. mercury. The quality of the river isn't considered good.  
Biological status of surface water based on their category (Vesdre is in 15-18 category)-good results for the total surface water

Website of Wallonie service public (SPW): In the map the area of Chaudfontaine is with code BERWM142

Vesdre is divided in 3 parts, the plant is located in the third

Info about Nitrates and phosphorus from 2012 to 2019

Part I

Info about ecological status: good

Chemical status: bad (excess of cadmium, PBT, mercury, PBDE)

Hydromorfology is in good status

Part II

Info about ecological status: medium

Chemical status: bad (excess mercury, PBDE and tributyltin)

Hydromorfology is in good status

Part III

Info about the WWTP in the area

Risk areas for flooding

Info about ecological status: not good

Chemical status: bad (excess mercury, PBDE, cypermethrine, heptachlore, heptachlore epoxide)

Hydromorfology is in medium status

Reservoir de la Vesdre (barrage d'eupen)

Info about biological status: very good

Chemical status: bad (excess of plumb, cadmium, mercury, PBDE)

Reservoir de la gileppe (barrage de la gileppe)

Info about biological status: very good

Chemical status: bad (excess of plumb, cadmium, mercury, PBDE)

Underground water in the catchment: in overall good quality with the exception of Nitrates (2013 data)

Information about the quality of surface and underground water was available. Surface water, whose quality is poor, is monitored in a monthly basis. The quality of the aquifer under the infiltration area (source of the mineral water) is monitored by the plant in a continuous base. It's quality is very good (see also indicator 1.3.4).

1.5.5

*Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.*

  
No

Audit Number: AO-000928

Comment	<p>website of Wallonie region/ biodiversity (rivers, 2 reservoirs of potable water) website of CRV (<a href="https://www.crvesdre.be/territoire/le-bassin-de-la-vesdre">https://www.crvesdre.be/territoire/le-bassin-de-la-vesdre</a>) IWRA list</p> <p>The Vesdre hydrographic sub-basin comprises 24 surface water bodies: 21 bodies of water (rivers – 21 natural and 4 heavily modified water bodies), 2 lakes (dam reservoirs – heavily modified water bodies) and 1 channel (mass of artificial water). Information about their status from official sources was available.</p> <p>Regarding the IWRA in the broader area of Belgium, where replenishment projects by CCEP are performed, their status has been evaluated by the NGO's involved.</p>	
		<b>Finding No: TNR-009115</b>
<b>1.5.6</b>	<p><i>Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.</i></p>	 Yes
Comment	<p>website of Wallonie/ infrastructure: Vesdre Dam Information about the Water providers in the Vesdre basin Information about the WWTP in the catchment</p> <p>There are 2 main Water Providers in the catchment, CILE and SWDE and other local providers organised by the communities. Information about the sources and the quality of the provided water was available.</p> <p>Future plans for the reinforcement of dams, for the mitigation of catastrophic floodings like the one happening in July 2021, are under discussion.</p> <p>There are 4 big WWTP in the catchment of Vesdre which are under AIDE (Intercommunal association for WWTP in the province of Liège). Information about their specifications was available.</p> <p>To be noted that the 2 of the WWTP, which were affected by the flooding of July 2021, haven't started their operation yet.</p>	
<b>1.5.7</b>	<p><i>The adequacy of available WASH services within the catchment shall be identified.</i></p>	 Yes
Comment	<p>-WASH in Europe</p> <p>According to the data from WHO/UNICEF Joint Monitoring Programme for Water Supply, Sanitation and Hygiene (JMP), there aren't any WASH issues in Belgium. The community has access to safe drinking water, hygiene and sanitation facilities in their homes and work places, in accordance with European and Belgian standards and regulations.</p>	
<b>1.5.8</b>	<p><i>Advanced Indicator</i> <i>Efforts by the site to support and undertake catchment level water-related data collection shall be identified.</i></p>	 Yes

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

Comment -Analysis of river Vesdre before and after the plant and explanation of deviations (13/2/2023)  
-Analysis of river in 2 stations (400 m before and 80 m after the discharge point from WWTP)  
-Confirmation letter by World Health Organisation (WHO), 7/9/2001  
-PFAS analysis of mineral water  
Chaufontaine Authority website: info about the absence of PFAS in the mineral water of CCEP Chaufontaine  
Annual report to the Service Public de Wallonia e.g. on 31/1/2024 and to the Ministere dela region Wallonne e.g. on 5/2/2024

The plant analyses, in an annual basis, the water of river Vesdre and the mineral water for PFAS (no legal or other obligation). The results of the mineral water analysis are communicated to the Authorities. The reports are used by the Authorities in order to:  
-Check that the abstracted volumes are "sustainable" for the water table in the long term  
-Check the trend of nitrate compounds' concentration in the water (from intensive fertilization)  
-Obtain complete chemical analysis from the private sector to document the hydrogeological atlas of Wallonia.

In addition, the water from source Graulich is used as a reference value of tritium in Europe, as confirmed by WHO.

Score 7

**1.5.9** *Advanced Indicator*  
*The adequacy of WASH provision within the catchments of origin of primary inputs shall be identified.*

  
Yes

Comment -WASH in Europe

There aren't any issues with WASH in the catchments, where the suppliers are located. The population has access to drinking water and sanitation.  
Information about the percentage of population lacking basic sanitation, trends in sanitation and access to drinking water services and info about safety management status of drinking water and sanitations is available in WHO/UNICEF website.

Score 4

**1.6** *Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*

**1.6.1** *Shared water challenges shall be identified and prioritized from the information gathered.*

  
Yes

Comment -Stakeholders analysis 2024

Shared water challenges identified:

Preservation of water availability  
Quality of natural resources' water and specifically of the infiltration area  
Flooding  
Prevention of water pollution  
Awareness on water management

Preservation of water quality and availability and prevention of flooding incidents are considered the most important ones.

**1.6.2** *Initiatives to address shared water challenges shall be identified.*

  
Yes

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)





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Comment	-Stakeholders analysis 2024 -Water plan 2024 -Replenishment projects	
	The company organises or/ and participates in a number of initiatives for addressing the shared water challenges (protection of the infiltration area from potential leakages of fuel, clean-up activities, sponsorship of replenishment projects, etc.)	
<b>1.6.3</b>	<i>Advanced Indicator</i> <i>Future water issues shall be identified, including anticipated impacts and trends</i>	 Yes
Comment	-SVA Chaudfontaine 2022	
	A risk register is included in the plant's Source Vulnerability assessment (SVA) containing potential future risks, their evaluation based on severity and probability and the actions to be taken (if necessary) for the mitigation of the consequences. Risks identified: flooding, pollution of the aquifer, boreholes' collapse, e.t.c.)	
Score	3	
<b>1.6.4</b>	<i>Advanced Indicator</i> <i>Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.</i>	 No
Comment	No relevant evidence was available.	
<b>1.7</b>	<i>Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.</i>	
<b>1.7.1</b>	<i>Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.</i>	 Yes
Comment	-Register of environmental aspects & impacts, 10/1/2024 (potential risks, measures and actions for improvement e.g. for potential leakage of oils/ chemicals, out of spec effluent and pollution of Vesdre, flooding, consumption of water, etc.) -SVA/ WMP (risk area, description of issue, consequence of occurrence, criteria of evaluation, risk to site/ business, risk rating, actions, cost)	
	Water risks have been identified and evaluated based on severity and likelihood. The site implements sufficient preventive measures in order to reduce potential risks and protect the aquifer and the water sources. No future risks have been identified in relation to water availability.	
<b>1.7.2</b>	<i>Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.</i>	 Yes
Comment	-Environmental aspects and impacts -Water plan 2024	
	Water related opportunities have been identified and are linked with respective actions/ projects as set in the company's water management plan.	
<b>1.8</b>	<i>Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.</i>	
<b>1.8.1</b>	<i>Relevant catchment best practice for water governance shall be identified.</i>	 Yes

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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Comment	-Best practices in the catchment	
	Relevant catchment best practices for the water governance have been identified (e.g. participation in FEVIA meetings/ workshops, training of employees, implementation of AWS system, preparation of Source Vulnerability assessment, enhancement of stakeholders' awareness on water topics, etc.)	
<b>1.8.2</b>	<i>Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.</i>	 Yes
Comment	-Best practices identified for CCEP plants -Best practices from FEVIA (Food Industry Federation in Belgium)-7/12/2023 kick of meeting (examples of best practices from a brewery) The Environmental Manager will participate in the second meeting on the 22th of February 2024	
	Sectoral best practices have been identified from TCCC (Coca Cola Company) and from the meetings of FEVIA.	
<b>1.8.3</b>	<i>Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.</i>	 Yes
Comment	-SVA Chaudfontaine 2022 -Best practices in the catchment	
	The management of a natural mineral water source automatically requires a range of best practices to protect the sustainability and purity of the natural water resource. These arise from regulatory requirements, in accordance with the EU Natural Mineral Water Directive and their implementation by local regulators. They are also essential for business continuity without which the business does not have a future. Best practices include:	
	<ul style="list-style-type: none"><li>• Constructing boreholes and wellheads to protect against surface and airborne pollution</li><li>• Regular monitoring water quality and water levels at the boreholes to ensure advance warning in the event of any potential problems</li><li>• Regular daily monitoring of product water quality to protect business integrity and consumers</li><li>• Studies to define the water catchment and infiltration zone (1992 and adapted with time).</li><li>• Agreement of land use controls and regulation with authorities to ensure ongoing protection of the resource. This includes the requirement that all industrial and domestic fuel storage tanks over the infiltration zone must be removed or double lined to protect the aquifer against leaks.</li></ul>	
	Other best practices, that have been identified: -Separation of different wastewater streams -Clean-up activities, etc.	
<b>1.8.4</b>	<i>Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.</i>	 Obs.
Comment	Best practices in the catchment	
	Relevant catchment best practices for the maintenance of the IWRA have been identified (e.g. clean-up activities, provision of water for agricultural puposes, protection of infiltration area, prevention plan for stormwater).	
<b>1.8.5</b>	<i>Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.</i>	 Yes
Comment	Best practices WASH, 14/2/2024	
	Best practices for WASH have been identified (e.g. measurement of legionella in the showers, smart automatic faucet at sinks, provision of toilets and urinals to external companies, reduction of flow in the showers, etc.)	




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## Alliance for Water Stewardship (AWS)

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<b>2</b>	<b>STEP 2: COMMIT &amp; PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan</b>	
<b>2.1</b>	<i>Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.</i>	
<b>2.1.1</b>	<p><i>A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:</i></p> <ul style="list-style-type: none"> <li>- That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes</li> <li>- That the site implementation will be aligned to and in support of existing catchment sustainability plans</li> <li>- That the site's stakeholders will be engaged in an open and transparent way</li> <li>- That the site will allocate resources to implement the Standard.</li> </ul>	 Yes
Comment	<p>-Water policy AWS engagement 2020</p> <p>The policy has been signed by the Country Director and the Plant Director and it's valid since 18/12/2020. The policy contains all required commitments by the standard. The policy is visible in various boards in the plant and it's publicly available at the company's website (www.coca-cola.be)</p>	
<b>2.1.2</b>	<p><i>Advanced Indicator</i></p> <p><i>A statement that explicitly covers all requirements set out in Indicator 2.1.1 and is signed by the organization's senior-most executive or governance body and publicly disclosed shall be identified.</i></p>	 Yes
Comment	<p>-Water policy AWS engagement 2020</p> <p>The policy has been signed by the Country Director and the Plant Director and it's valid since 18/12/2020. The policy contains all required commitments by the standard. The policy is visible in various boards in the plant and it's publicly available at the company's website (www.coca-cola.be)</p>	
Score	1	
<b>2.2</b>	<i>Develop and document a process to achieve and maintain legal and regulatory compliance.</i>	
<b>2.2.1</b>	<p><i>The system to maintain compliance obligations for water and wastewater management shall be identified, including:</i></p> <ul style="list-style-type: none"> <li>- Identification of responsible persons/positions within facility organizational structure</li> <li>- Process for submissions to regulatory agencies.</li> </ul>	 Yes
Comment	<p>-Procedure for the environmental legal compliance, CHF-WP220300, 21/3/2023</p> <p>-Procedure CHF-WP220400 for the compliance with the environmental permit</p> <p>-Pharius Database (25 water-related legislation)-Compliance with all applicable laws</p> <p>CCEP Belgium and Netherland plants use the internet site Pharius (3rd party service) for the identification of new legislation. The Database is checked monthly by the Environmental Manager.</p> <p>The Environmental Manager is also responsible for the issuance of new and the renewal of permits/ licenses with the support of an external consultant agency.</p> <p>Legal compliance is checked via the platform Pharius.</p>	

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<b>2.3</b>	<i>Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.</i>	
<b>2.3.1</b>	<i>A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.</i>	 Yes
Comment	<p>-This is forward (November 2022)-Global vision of CCEP -OVERVIEW 2030 WATER STRATEGY COCA COLA COMPANY -Vision 2025 Site_Strategy_Chautfontaine -Water plan 2024</p> <p>The 2025 vision of the company is: a sustainable site, active in its local community (active engagement in water management, sustainable consumption management, action on local communities, promotion of volunteering) In order to achieve its vision and mission the company prepares an annual water plan, which includes the annual projects/ actions and goals.</p>	
<b>2.3.2</b>	<i>A water stewardship plan shall be identified, including for each target:</i> <ul style="list-style-type: none"><li>- How it will be measured and monitored</li><li>- Actions to achieve and maintain (or exceed) it</li><li>- Planned timeframes to achieve it</li><li>- Financial budgets allocated for actions</li><li>- Positions of persons responsible for actions and achieving targets</li><li>- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.</li></ul>	 Yes
Comment	<p>-Plan eau 2024 -Water reduction management plan -Improvement in WUR/EUR -Mapping water per month WUR 2023: 1.59 lt/ lt with target 2023:1.54 lt/ lt WUR January 2024: 1.526 lt/ lt with monthly target 1.489 lt/ lt (with annual target 2024: 1.54 lt/lt) Target 2030: 1.22 lt/ lt</p> <p>In order to achieve its vision and mission the company prepares an annual water plan, which includes the annual projects/ actions and goals, the responsible persons, the budget, the planned timeframe and the benefits per AWS outcome. The main operational target is water reduction, which is measured with WUR.</p>	
<b>2.3.3</b>	<i>Advanced Indicator</i> <i>The site's partnership/water stewardship activities with other sites within the same catchment (which may or may not be under the same organisational ownership) shall be identified and described.</i>	 Yes
Comment	<p><a href="https://www.bewapp.be/je-passe-a-laction/grand-nettoyage/">https://www.bewapp.be/je-passe-a-laction/grand-nettoyage/</a></p> <p>The plant was among the 43 enterprises who participated in the Clean-up activities organised by BE WaPP in the province of Liege (7 within and 36 out of plant's catchment in the Province of Liege). BE WaPP is a non-profit association created by Fost Plus, Fevia Wallonie and Comeos. It is the result of a partnership agreement between Wallonia and companies which place packaged products on the Belgian market</p>	
Score	4	
<b>2.3.4</b>	<i>Advanced Indicator</i> <i>The site's partnership/water stewardship activities with other sites in another catchment(s) (either under same corporate structure or with another corporate site) shall be identified.</i>	 Yes



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## Alliance for Water Stewardship (AWS)

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Comment	<a href="https://www.bewapp.be/je-passe-a-laction/grand-nettoyage/">https://www.bewapp.be/je-passe-a-laction/grand-nettoyage/</a>	
	<p>The plant was among the 43 enterprises who participated in the Clean-up activities organised by BE WaPP in the province of Liege (7 within and 36 out of plant's catchment, in the province of Liege).</p> <p>BE WaPP is a non-profit association created by Fost Plus, Fevia Wallonie and Comeos. It is the result of a partnership agreement between Wallonia and companies which place packaged products on the Belgian market.</p>	
Score	4	
<b>2.3.5</b>	<p><i>Advanced Indicator</i></p> <p><i>Stakeholder consensus shall be sought on the site's water stewardship plan. Consensus should be achieved on at least one target. A list of targets that have consensus and in which stakeholders are involved shall be identified.</i></p>	 No
Comment	No relevant evidence was available.	
<b>2.4</b>	<p><i>Demonstrate the site's responsiveness and resilience to respond to water risks</i></p>	
<b>2.4.1</b>	<p><i>A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.</i></p>	 Yes
Comment	<p>-Evaluation of water pollution risks and procedure in case of an incident for the infiltration area in cooperation with Chaudfontaine Authorities, issued by Authorities on 14/2/2008</p> <p>-Status of actions for the protection of the infiltration area</p> <p>-CR02 Report of 01/29/2024 relating to the "Carrying out of a feasibility study for the installation of geothermal energy aimed to obtain a class 2 environmental permit for the exploitation of the FOURMARIER catchment"</p> <p>The plant is in communication with the Municipality of Chaudfontaine for the usage of water from borehole FOURMARIER (with temperature approximately 30 C) for the needs of the municipality (for Sourc'Orama in particular). The project hasn't started yet.</p> <p>The plant is the only Mineral Water Bottler in the Chaudfontaine area. Therefore, a relevant plan has been developed for the protection of the infiltration area. According to the law of 30/4/1990 regarding the protection of potable water, the plant, in cooperation with the Authorities, contacted the citizens of Chaudfontaine and began an investigation about the implementation of all necessary precaution measures for the avoidance of pollution from fuel tanks (where applicable).</p> <p>It should also be mentioned that the water from source Graulich is used as a reference value of tritium in Europe, as confirmed by WHO.</p>	
<b>2.4.2</b>	<p><i>Advanced Indicator</i></p> <p><i>A plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.</i></p>	 No
Comment	No relevant evidence was available.	

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)




Audit Number: AO-000928

<b>3</b>	<b>STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts</b>	
3.1	<i>Implement plan to participate positively in catchment governance.</i>	
3.1.1	<i>Evidence that the site has supported good catchment governance shall be identified.</i>	✔ Yes
Comment	<p>On-line environmental awareness training of employees (consumption of water, WUR, water risks) Participation in FEVIA workshops (meeting every 3 months) Implementation of AWS standard Monthly newsletters from UWE e.g. in November 2023 (information about environment) Annual report of plant's performance and new projects is disclosed to key water-related stakeholders</p> <p>The company has designated responsibilities for water stewardship to senior staff, reviews and updates regularly its water management plan, has provided training of the employees on the principles of water management, is engaging with other organizations and stakeholders to promote water stewardship, demonstrates support to good water governance and stewardship with the authorities and discloses information about its water stewardship performance to its stakeholders.</p>	
3.1.2	<i>Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.</i>	✔ Yes
Comment	There aren't any other measures, which aren't covered by legislation.	
3.1.3	<i>Advanced Indicator Evidence of improvements in water governance capacity from a site-selected baseline date shall be identified.</i>	✔ Yes
Comment	-Evolution of water governance	
Score	2	
3.1.4	<i>Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the good water governance of the catchment shall be identified.</i>	✘ No
Comment	Not relevant data was available.	
3.2	<i>Implement system to comply with water-related legal and regulatory requirements and respect water rights.</i>	
3.2.1	<i>A process to verify full legal and regulatory compliance shall be implemented.</i>	✔ Yes

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928

Comment	<p>-Procedure for the environmental legal compliance, CHF-WP220300, 21/3/2023 -Procedure CHF-WP220400 for the compliance with the environmental permit -Pharius Database (25 water-related legislation)-Compliance with all applicable laws</p> <p>CCEP Belgium and Netherland plants use the internet site Pharius (3rd party service) for the identification of new legislation. The Database is checked monthly by the Environmental Manager. The Environmental Manager is also responsible for the issuance of new and the renewal of permits/ licenses with the support of an external consultant agency. Legal compliance is checked via the platform Pharius.</p>	
<b>3.2.2</b>	<p><i>Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.</i></p>	 Yes
Comment	<p>-WASH self assessment, January 2024 (no issues)-questions about quantity and quality of drinking water, water for hygiene purposes, clean and disinfection of pipelines, appropriate drainage system, inspection of water and wastewater infrastructure, appropriate number of toilets/ showers for men and women, etc.) -WASH facilities in the plant -WASH best practices 4 times per year, analysis for Legionella (no issues the last 2 years) Potable water in the toilets, everybody has access to bottled water in the plant Codex boek III</p> <p>Drinking water, washing and sanitary facilities are available to all employees – at work and at home - in accordance with European and Belgian laws and standards. In addition, the plant doesn't overexploit the natural resources; the total annual abstraction per source is less than the maximum permitted.</p>	
<b>3.3</b>	<p><i>Implement plan to achieve site water balance targets.</i></p>	
<b>3.3.1</b>	<p><i>Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.</i></p>	 Yes
Comment	<p>-Plan eau 2024 -Improvement in WUR/EUR -Mapping water per month WUR 2023: 1.59 lt/ lt with target 2023:1.54 lt/ lt WUR January 2024: 1.526 lt/ lt with monthly target 1.489 lt/ lt (with annual target 2024: 1.54 lt/lt) Target 2030: 1.22 lt/ lt</p> <p>The plant hasn't managed to achieve the target for water reduction in 2023. For the current year, the respective KPI is above the monthly target but within the annual one. Deviances from the target are discussed during the management Team's meetings in order to find solutions for the improvement of the situation.</p>	
<b>3.3.2</b>	<p><i>Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.</i></p>	 Yes

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## Alliance for Water Stewardship (AWS)

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Comment -Plan eau 2024  
-Water reduction management plan  
-Improvement in WUR/EUR  
-Mapping water per month  
WUR 2023: 1.59 lt/ lt with target 2023:1.54 lt/ lt  
WUR January 2024: 1.526 lt/ lt with monthly target 1.489 lt/ lt (with annual target 2024: 1.54 lt/lt)  
Target 2030: 1.22 lt/ lt

The main operational target is water reduction, which is measured with WUR. Targets and respective projects for the minimization of water use are set in a monthly and annual basis.

**3.3.3** *Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.* ✔  
Yes

Comment -Convention de mise à disposition de l'eau à la commune  
-Exploitation of boreholes in 2023

The plant has the obligation to provide water to the local public swimming pool and to the "Chateau des Thermes" health resort. The water is coming from the borehole P12. In 2023, the water provided was 52343 m3.

**3.3.4** *Advanced Indicator*  
*The total volume of water voluntarily re-allocated (from site water savings) for social, cultural and environmental needs shall be quantified.* ✔  
Yes

Comment -Don de produits  
-Watemapping 2023

In 2013, the plant donated 1080 lt of water to homeless people. Also, a significant part of the abstracted water is returned untreated to the river. In 2023, 33382 m3 of water was returned to the nature.

Score 6

**3.4** *Implement plan to achieve site water quality targets*

**3.4.1** *Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.* ✔  
Yes

Comment Maintenance of the water and wastewater good status has been included in the WMP of the company and in 2023 the quality of water and wastewater was in good level (no exceedances of limits). See also indicator 1.3.4.

**3.4.2** *Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.* ✔  
Yes

Comment Water quality has been identified as a shared water challenge and the site implements necessary measures for the avoidance of any pollution (regular monitoring of the effluent parameters, existence of emergency plan in case of WWTP failure, etc). In 2023 the quality of water and wastewater was in good level (no exceedances of limits). See also indicator 1.3.4.

**3.5** *Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.*

**3.5.1** *Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.* ✔  
Yes

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Comment	Clean-up activities with CRV Protection of the biodiversity volunteering activities with Natagora Protection of infiltration area Replenishment projects	
	The plant implements a number of actions/ projects for the protection of natural resources/ IWRA. Please refer to indicators 2.3.3, 2.3.4, 2.4.1, 3.9.12, 3.9.13.	
<b>3.5.2</b>	<i>Advanced Indicator</i> <i>Evidence of completed restoration of non-functioning or severely degraded Important Water-Related Areas including where appropriate cultural values from a site-selected baseline date shall be identified. Restored areas may be outside of the site, but within the catchment.</i>	 No
Comment	Non-functioning or severely degraded IWRA have been restored by CCEP Belgium but there aren't located in the same catchment as the plant's (river basin of Vesdre).	
<b>3.5.3</b>	<i>Advanced Indicator</i> <i>Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the healthy status of Important Water-Related Areas in the catchment shall be identified.</i>	 No
Comment	No relevant evidence was available.	
<b>3.6</b>	<i>Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.</i>	
<b>3.6.1</b>	<i>Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.</i>	 Yes
Comment	-WASH self assessment	
	There aren't any issues regarding WASH. The facility implements all required measures as imposed by legislation and the sector of beverages.	
<b>3.6.2</b>	<i>Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.</i>	 Yes
Comment	Annual report hydrometry Vesdre	
	No impact to the level and flow of river (comparison of river's flow and plant's effluent volume). Also, the sources of municipal water provider are different than the plant's. In addition, the plant doesn't overexploit the natural resources; the total annual abstraction per source is less than the maximum permitted.	
<b>3.6.3</b>	<i>Advanced Indicator</i> <i>A list of actions taken to support the provision to stakeholders in the catchment of access to safe drinking water, adequate sanitation and hygiene awareness shall be identified.</i>	 No
Comment	No relevant information was available.	
<b>3.6.4</b>	<i>Advanced Indicator:</i> <i>In catchments where WASH has been identified as a shared water challenge, evidence of efforts taken with relevant public-sector agencies to share information and to advocate for change to address access to safe drinking water and sanitation shall be identified.</i>	 No
Comment	WASH hasn't been identified as a shared water challenge.	

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<b>3.7</b>	<i>Implement plan to maintain or improve indirect water use within the catchment:</i>	
<b>3.7.1</b>	<i>Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.</i>	 Yes
Comment	No indirect water use targets have been set as the suppliers of primary materials aren't located in the same catchment. As far as the laundry of the dirty clothes is concerned (located in Belgium but in a different catchment), there isn't any other company offering similar service and, in addition, the specific laundry has presented a good environmental profile.	
<b>3.7.2</b>	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	No suppliers of primary materials nor service providers are located in the catchment of Vesdre river. The plant has communicated with the laundry of the dirty clothes and has requested information about its water management system. Relevant info was provided. The laundry MEWA is implementing advanced technological solutions taking care of its impact to environment.	
<b>3.7.3</b>	<i>Advanced Indicator Actions taken to address water related risks and challenges related to indirect water use outside the catchment shall be documented and evaluated.</i>	 No
Comment	Not relevant evidence was available.	
<b>3.8</b>	<i>Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.</i>	
<b>3.8.1</b>	<i>Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.</i>	 Yes
Comment	There isn't any shared water-related infrastructure. The plant abstracts water from its own boreholes and the wastewater is treated in the on-site WWTP.	
<b>3.9</b>	<i>Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.</i>	
<b>3.9.1</b>	<i>Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.</i>	 Yes
Comment	On-line environmental awareness training of employees (consumption of water, WUR, water risks) Participation in FEVIA workshops (meeting every 3 months) Implementation of AWS standard Monthly newsletters from UWE e.g. in November 2023 (information about environment) Annual report of plant's performance and new projects is disclosed to key water-related stakeholders  The company has designated responsibilities for water stewardship to senior staff, reviews and updates regularly its water management plan, has provided training of the employees on the principles of water management, is engaging with other organizations and stakeholders to promote water stewardship, demonstrates support to good water governance and stewardship with the authorities and discloses information about its water stewardship performance to its stakeholders.	

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<b>3.9.2</b>	<i>Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.</i>	 Yes
Comment	<p>-Watermapping 2023</p> <ul style="list-style-type: none"><li>• Reuse of water in the vacuum pump</li><li>• Reuse water from the bottle's cooling in sparkling PET line</li><li>• Reuse water for online measurement devices</li><li>• Use of treated wastewater for the dilution of chemicals in the WWTP</li><li>• Rainwater used for crates' cleaning</li></ul> <p>The site has identified and implements a number of best practices for the minimization of its water consumption. Total water reuse in 2023: m<sup>3</sup>/y</p>	
<b>3.9.3</b>	<i>Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.</i>	 Yes
Comment	<p>SVA Chaudfontaine 2022</p> <p>The site applies a number of best practices for the protection of water quality.</p> <ul style="list-style-type: none"><li>- Regular daily monitoring of product water quality to protect business integrity and consumers.</li><li>-Studies to define the water catchment and infiltration zone (1992 and adapted with time).</li><li>-Agreement of land use controls and regulation with authorities to ensure ongoing protection of the resource. This includes the requirement that all industrial and domestic fuel storage tanks over the infiltration zone must be removed or double lined to protect the aquifer against leaks.</li><li>-Boreholes are designed and constructed under supervision of a qualified hydrogeologist</li><li>-Top quality food grade materials, including stainless steel wellheads are used</li><li>-Secure housings and fencing for wellhead protection against unauthorised access</li><li>-Routine and detailed monitoring including water flows and water quality, both at the wellhead and through laboratory analyses, etc.</li></ul>	
<b>3.9.4</b>	<i>Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.</i>	 Yes
Comment	<p>-Replenishment projects -Clean up activities The company pays each employee 2 working days for volunteering activity</p> <p>Replenishment projects realised by NGO's in collaboration with CCEP and supported by TTCC. Local stakeholders are also involved. Clean-up activities organised by BE WaPP (last cleaning was performed on 24/5/2023 by 12 employees of Chaudfontaine, 200 kg of waste was collected) Actions for the improvement of the biodiversity in the Bois les Dames organised by Natagora (10 employees were involved in 2023 and 15 in 2022)</p>	
<b>3.9.5</b>	<i>Actions towards achieving best practice related to targets in terms of WASH shall be implemented.</i>	 Yes
Comment	<p>-Water plan 2024 -WASH Self assessment</p> <p>The plant doesn't have any specific issues in relation to WASH. Nevertheless, the maintenance of the good level of WASH has been included in the Water Plan 2024 with the respective budget.</p>	

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<b>3.9.6</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practice related to targets in terms of good water governance shall be quantified.</i>	 No
Comment	No sufficient evidence was available.	
<b>3.9.7</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practice related to targets in terms of sustainable water balance shall be quantified.</i>	 Yes
Comment	-Watermapping 2023	
	<ul style="list-style-type: none"><li>• Reuse of water in the vacuum pump</li><li>• Reuse water from the bottle's cooling in sparkling PET line</li><li>• Reuse water for online measurement devices</li><li>• Use of treated wastewater for the dilution of chemicals in the WWTP</li><li>• Rainwater used for crates' cleaning</li></ul>	
Score	The site has identified and implements a number of best practices for the minimization of its water consumption. Total water reuse in 2023: m <sup>3</sup> /y 8	
<b>3.9.8</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practices related to targets in terms of water quality shall be quantified</i>	 Yes
Comment	-Water mapping 2023	
	Re- use of water in the production results in saving of higher quality of water and minimization of water treatment. The facility has managed to reduce the amount of incoming fresh water by implementing the best practices mentioned in indicator 3.9.2. In 2023, the amount of water re-used was 250150 m <sup>3</sup> In addition, the plant stopped in 2023 the use of municipal water for the dilution of the chemicals in the WWTP and replaced it with the treated effluent. The amount of water with higher quality saved was 600 m <sup>3</sup> .	
Score	8	
<b>3.9.9</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practices related to targets in terms of the site's maintenance of Important Water-Related Areas have been implemented.</i>	 Yes
Comment	-Replenishment projects	
	A detailed description of the replenishment projects (condition of the areas, primary contact persons, activity timeline, quantified benefits in liters of replenished water per year, projected water quantity benefits, etc.) is available. Quantified improvement since 2021 has been identified.	
Score	8	
<b>3.9.10</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practice related to targets in terms of WASH shall be quantified.</i>	 No
Comment	No sufficient evidence was available.	
<b>3.9.11</b>	<i>Advanced Indicator</i> <i>A list of efforts to spread best practices shall be identified.</i>	 Yes



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Comment Sharing best practices within the industry (FEVIA meetings with specification in environment) Workshop with CCH bottler (Aeghio plant) on 9-10 November 2022 (sharing of best practices)

The company engages with other companies in the industry (COMEN Workgroup food industry, CCH Bottler) and within the global company network (sharepoint on best practices) for the exchange of best practices, ideas or other concerns in relation to water management.

Score 3

### 3.9.12

#### Advanced Indicator

*A list of collective action efforts, including the organizations involved, positions of responsible persons of other entities involved, and a description of the role played by the site shall be identified.*



Yes

Comment <https://www.bewapp.be/je-passe-a-laction/grand-nettoyage/>

Replenishment projects  
Clean-up activities  
Actions for the protection of biodiversity

A detailed description of the replenishment projects (condition of the areas, primary contact persons, activity timeline, quantified benefits in lt of replenished water per year, projected water quantity benefits, etc.) is available. Quantified improvement from 2021 has been identified.

The replenishment projects are realised by NGO's in collaboration with CCEP and supported by TTCC. Local stakeholders are also involved.

Clean-up activities organised by BE WaPP (last cleaning was performed on 24/5/2023 by 12 employees of Chaudfontaine, 200 kg of waste was collected). The plant was among the 43 enterprises who participated in the Clean-up activities organised by BE WaPP in the province of Liege (within and out of plant's catchment).

Actions for the improvement of the biodiversity in the Bois les Dames organised by Natagora (10 employees were involved in 2023 and 15 in 2022)

Score 14

### 3.9.13

#### Advanced Indicator

*Evidence of the quantified improvement that has resulted from the collective action relative to a site-selected baseline date shall be identified and evidence from an appropriate range of stakeholders linked to the collective action (including both those implementing the action and those affected by the action) that the site is materially and positively contributing to the achievement of the collective action shall be identified.*



Yes

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Comment	<ul style="list-style-type: none"><li>-Declaration by Natuurpunt for the restoration of wetland projects in Kalmthout, Scherpenheuvel and Turnhouts, 1/12/2023 (benefits identified: water infiltration, water buffering and biodiversity protection)</li><li>-Feedback from local people regarding the Demer Valley wetland restoration</li><li>-Stakeholders engagement and feedback (e.g. positive feedback from the Flemish Minister of Justice and Enforcement, Environment, Energy and Tourism about the company's sustainability approach)</li><li>-Email with positive feedback from the Municipality of Merksplas about the project at Turnhouts Vennegebied</li><li>-Replenishment projects</li><li>-Web article (<a href="https://www.nieuwsblad.be/cnt/dmf20211121_95595404">https://www.nieuwsblad.be/cnt/dmf20211121_95595404</a>) with the positive feedback from the Flemish Minister of Nature (Zuhal Demir) about the replenishment project in Turnhouts Vennen area</li></ul> <p>A detailed description of the replenishment projects (condition of the areas, primary contact persons, activity timeline, quantified benefits in litres of replenished water per year, projected water quantity benefits, etc.) is available. Quantified improvement from 2021 has been identified.</p> <p>Positive feedback has been received from Natuurpunt (Key stakeholder who is involved in the replenishment projects), the CleanUp Organisation (for the clean up activities in the rivers), local people and the Flemish Government for the overall sustainability approach and for specific projects as well.</p> <p>AWS outcome areas: water balance and IWRA.</p>
Score	10

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**4 STEP 4: EVALUATE - Evaluate the site's performance.**

**4.1** *Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.*

**4.1.1** *Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.* ✔  
Yes

Comment -NEBU Management review (1/3/2023): participate plant managers and the Central QESH in BU level

-Management review minutes, 19/1/2024 --> discussion about focus areas for 2024, WUR trend and explanation of deviances from target, status of actions since previous management review, the environmental impacts assessment, scorecard, communication with stakeholders, WUR trend, follow-up of projects, etc.

-List of MOC (name of the change, related topic, departement/ area, responsible and Team, risk assessment)

-Water management plan

-Environmental meeting (3 times per year)-24/10/2023 (water saving and CAPEX spent, main projects in 2024, communication on environmental awareness to staff)

-INTEGRUM CCEP web platform/ monthly water usage per plant (The info is shared within all CCEP plants)

Dashboard meeting, 14/2/2024 (WUR progress)

Weekly meeting Register (discussion on projects' progress, status, responsible)

Scorecard meeting, period 1 2024 (Chaudfontaine performance review)-AWS audit, KPI performance, action plan, root cause analysis when there is deviance from target, trend of WUR

Monthly reporting in the platform regarding water received, wastewater discharged, harvest of rainwater, recycled/ reused water, COD value, wastewater reused, presentation of WUR progress and root cause analysis when there is deviance from the target.

Evaluation of water consumption and potential deviations in water usage during the Dashboard meetings performed every day (plant level).

Weekly meeting with the Board of Director and Top Managers (plant level). The plant Directors and the managers of the Directors are participating in the meetings.

The Environmental Managers of the plants in Belgium and the PAC representative meet also every 4 months.

The plant Manager participates in the weekly meetings in plant level and in the monthly Scorecard meetings in country level and in the annual management review.

Bi-weekly meeting for MOC (Dashboard Team participates). The QESH Manager checks the water management plan every month and amends it accordingly.

**4.1.2** *Value creation resulting from the water stewardship plan shall be evaluated.* ✔  
Yes

Comment Water management plan 2024

-Replenishment projects

-Sponsorship activities



A description (and where applicable, a quantification) of the economic, social and environmental water-related value is described in the Water Management Plan 2024.

The benefit for the environment and the communities and relevant costs from the implementation of the replenishment projects has been identified and quantified (volume of replenished water).

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<b>4.1.3</b>	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i>	 Obs.
Comment	<p>-Water management plan 2024 -Replenishment projects -Sponsorship activities</p> <p>A description (and where applicable, a quantification) of the economic, social and environmental water-related value is described in the Water Management Plan 2024. The benefit for the environment and the communities and relevant costs from the implementation of the replenishment projects has been identified and quantified (volume of replenished water).</p>	
<b>4.1.4</b>	<i>Advanced Indicator</i> <i>A governance or executive-level review, including discussion of shared water challenges, water risks, and opportunities, and any water-related cost savings or benefits realized, and any relevant incidents shall be identified.</i>	 Yes
Comment	<p>-NEBU Management review (1/3/2023): participate plant managers and the Central QESH in BU level</p> <p>-Management review minutes, 19/1/2024 --&gt; discussion about focus areas for 2024, WUR trend and explanation of deviances from target, status of actions since previous management review, the environmental impacts assessment, scorecard, communication with stakeholders, WUR trend, follow-up of projects, etc.</p> <p>-List of MOC (name of the change, related topic, departement/ area, responsible and Team, risk assessment) -Water management plan -Environmental meeting (3 times per year)-24/10/2023 (water saving and CAPEX spent, main projects in 2024, communication on environmental awareness to staff) -INTEGRUM CCEP web platform/ monthly water usage per plant (The info is shared within all CCEP plants) Dashboard meeting, 14/2/2024 (WUR progress) Weekly meeting Register (discussion on projects' progress, status, responsible) Scorecard meeting, period 1 2024 (Chaufontaine performance review)-AWS audit, KPI performance, action plan, root cause analysis when there is deviance from target, trend of WUR</p> <p>Monthly reporting in the platform regarding water received, wastewater discharged, harvest of rainwater, recycled/ reused water, COD value, wastewater reused, presentation of WUR progress and root cause analysis when there is deviance from the target.</p> <p>Evaluation of water consumption and potential deviations in water usage during the Dashboard meetings performed every day (plant level). Weekly meeting with the Board of Director and Top Managers (plant level). The plant Directors and the managers of the Directors are participating in the meetings. The Environmental Managers of the plants in Belgium and the PAC representative meet also every 4 months.</p> <p>The plant Manager participates in the weekly meetings in plant level and in the monthly Scorecard meetings in country level and in the annual management review.</p> <p>Bi-weekly meeting for MOC (Dashboard Team participates). The QESH Manager checks the water management plan every month and amends it accordingly.</p>	
Score	3	

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<b>4.2</b>	<i>Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.</i>	
<b>4.2.1</b>	<i>A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.</i>	 Yes
Comment	No incidents occurred in 2023.	
<b>4.3</b>	<i>Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</i>	
<b>4.3.1</b>	<i>Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.</i>	 Yes
Comment	<p>-Letters to key water-related stakeholders with the presentation of plant's performance in 2022 and objectives for 2023 (2/6/2023). The plant requested stakeholders' opinion on their water management and any suggestions they may had.</p> <p>-Thank you message from the BEWAPP about the company's participation in the clean-up activity</p> <p>-Presentation with the company's performance 2023/ future plans in 2024</p> <p>-E-mail to water-related stakeholders (presentation of the main points of the company's water management plan 2024, achievement in 2023, people responsible for the water management system/ legal compliance, etc)</p> <p>The last few years, the company sends to its key water-related stakeholders a presentation with its annual performance and the future projects/ plans. This year, the presentation was shared to more stakeholders (ASBL KICK, CRV, Chaudfontaine municipality, Natagora and Sourc' Orama, fisherman association and to 3 big companies along river Vesdre). The presentation contains also information about the AWS certification, the quality of the water, the people responsible for the water management system and the compliance with legislation, etc.</p> <p>The company reaches out to its stakeholders requesting their opinion on the implemented water management system/ objectives and projects, inviting them to share their water challenges and suggest potential joint projects.</p> <p>Although there isn't sufficient written evidence from the stakeholders' feedback, it's evident from the repetitive joint projects/ actions that, at least, their main water-related stakeholders, have a positive attitude towards the company. This impression is also supported by the feedback received during the stakeholders' interviews.</p> <p>Community projects and their status are discussed during the Management Team meetings. Thanks to the good cooperation with the involved stakeholders, the company continues to support local projects and in the broader catchment.</p>	
<b>4.3.2</b>	<i>Advanced Indicator The site's efforts to address shared water challenges shall be evaluated by stakeholders. This shall include stakeholder reviewing of the site's efforts across all five outcome areas, and their suggestions for continual improvement.</i>	 No
Comment	No sufficient evidence was available.	
<b>4.4</b>	<i>Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.</i>	
<b>4.4.1</b>	<i>The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.</i>	 No

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Comment -Water management plan 2024

The water management plan is evaluated in a regular basis (see indicator 4.1.1.) and updated when required.

***Finding No: TNR-009032***

5 STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
<b>5.1</b>	<i>Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.</i>
<b>5.1.1</b>	<i>The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.</i>
Comment	<p>website of coca-cola.be/ protection of infiltration area (250 hr), replenishment projects with Natuurpunt and Natagora Presentation with the company's performance 2023/ future plans in 2024 E-mail to water-related stakeholders (presentation of the main points of the company's water management plan 2024, achievement in 2023, people responsible for the water management system/ legal compliance, etc)</p> <p>The last few years, the company sends to its key water-related stakeholders a presentation with its annual performance and the future projects/ plans. This year, the presentation was shared to more stakeholders (ASBL KICK, CRV, Chaudfontaine municipality, Natagora and Sourc' Orama, fisherman association and to 3 big companies along river Vesdre). The presentation contains also information about the AWS certification, the quality of the water, the people responsible for the water management system and the compliance with legislation, etc.</p>
<b>5.2</b>	<i>Communicate the water stewardship plan with relevant stakeholders.</i>
<b>5.2.1</b>	<i>The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.</i>
Comment	<p>website of coca-cola.be/ protection of infiltration area (250 hr), replenishment projects with Natuurpunt and Natagora Presentation with the company's performance 2023/ future plans in 2024 E-mail to key water-related stakeholders (presentation of the main points of the company's water management plan 2024, achievement in 2023, people responsible for the water management system/legal compliance, etc)</p> <p>The last few years, the company sends to its key water-related stakeholders a presentation with its annual performance and the future projects/ actions. This year, the presentation was shared to more stakeholders (ASBL KICK, CRV, Chaudfontaine municipality, Natagora and Sourc' Orama, fisherman association and to 3 big companies along river Vesdre). The presentation contains also information about the AWS certification, the quality of the water, the people responsible for the water management system and the compliance with legislation, etc.</p> <p>Company's water performance in 2023 and future targets/ projects (according to the water management plan 2024) have been disclosed to stakeholders.</p>
<b>5.3</b>	<i>Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.</i>
<b>5.3.1</b>	<i>A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.</i>

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Comment 2022-CCEP-Integrated-Report (strategy, targets and water performance of the CCEP Group, assessment of water risk, budget for water projects, water consumed and discharged, replenishment projects, etc.)  
Company's website (publication about water replenishment project in collaboration with Natuurpunt and Natagora, with the support of CC Foundation)-info about the IWRA involved in the projects (Kalmthoutse Heide, Demer Valley, Turnhouts Vennen area, Valley of the Semois)  
Coca cola website/ CCEP Belgium & Luxembourg (goals, achievements, replenishment projects, etc.)  
CDP framework/ Water response report 2023 (available at the website): information per plant regarding the location of the facility as far as water stress levels are concerned, annual water withdrawals/ consumption/wastewater discharge and comparison to previous year's value, type of source, water risks, goals and achievements, mention of the replenishment projects, etc.  
E-mail to key water-related stakeholders (presentation of the main points of the company's water management plan 2024, achievement in 2023, people responsible for the water management system/ legal compliance, etc)

The site's water stewardship performance has been disclosed to stakeholders in a number of ways.

**5.3.2** *Advanced Indicator*   
Yes  
*The site's efforts to implement the AWS Standard shall be disclosed in the organization's annual report.*


Comment The platinum status certification of the site in 2021, against AWS requirements, is mentioned in the annual Integrated report of CCEP.

Score 1

**5.3.3** *Advanced Indicator*   
No  
*Benefits to the site and stakeholders from implementation of the AWS Standard shall be quantified in the organization's annual report.*


Comment Not relevant evidence available.

**5.4** *Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.*

**5.4.1** *The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.*   
Yes

Comment Company's website  
CDP framework/ Water response plan 2023

The site's shared water challenges and related projects are disclosed in the company's website (climate change, water quality and availability, risks from extreme conditions, need for community actions, etc.) at the water section and in the Water response plan 2023, which is also publicly available.

**5.4.2** *Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*   
Yes



# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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Comment -Evaluation of water pollution risks and procedure in case of an incident for the infiltration area in cooperation with Chaudfontaine Authorities, issued by Authorities on 14/2/2008  
-Status of actions for the protection of the infiltration area  
-CR02 Report of 01/29/2024 relating to the "Carrying out of a feasibility study for the installation of geothermal energy aimed to obtain a class 2 environmental permit for the exploitation of the FOURMARIER catchment"

The plant is in communication with the Municipality of Chaudfontaine for the usage of water from borehole FOURMARIER (with temperature approximately 30 C) for the needs of the municipality (for Sourc'Orama in particular). The project hasn't started yet.

The plant is the only Mineral Water Bottler in the Chaudfontaine area. Therefore, a relevant plan has been developed for the protection of the infiltration area. According to the law of 30/4/1990 regarding the protection of potable water, the plant, in cooperation with the Authorities, contacted the citizens of Chaudfontaine and began an investigation about the implementation of all necessary precaution measures for the avoidance of pollution from fuel tanks (where applicable).

It should also be mentioned that the water from source Graulich is used as a reference value of tritium in Europe, as confirmed by WHO.

**5.5** *Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*

**5.5.1** *Any site water-related compliance violations and associated corrections shall be disclosed.*



Yes

Comment -EV2 report

The plant has to report, in a monthly basis, to the Group its environmental performance, including any environmental violations/ incidents/ penalties/ accidents. There weren't any water-related violations in 2023.

**5.5.2** *Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.*



Yes

Comment EV2 report

There weren't any water-related violations in 2023.

**5.5.3** *Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.*



Yes

Comment EV2 report

There weren't any water-related violations in 2023. However, in case of an incident, the plant has the mechanism in place to communicate it to Authorities.

# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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### Photographic Evidence from Audit

✔  
Yes



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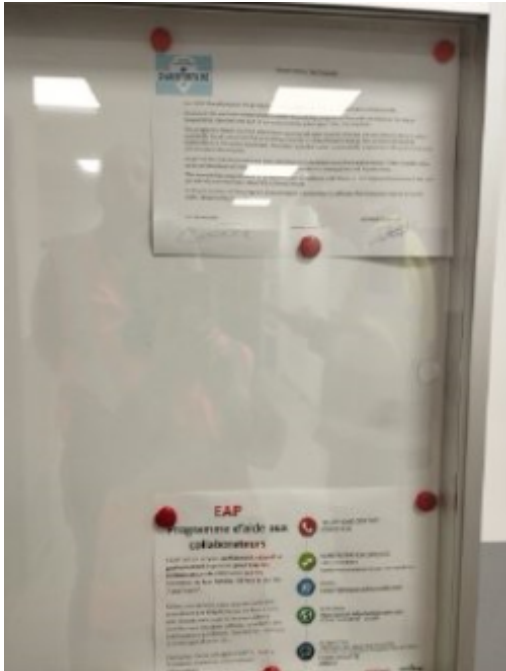
# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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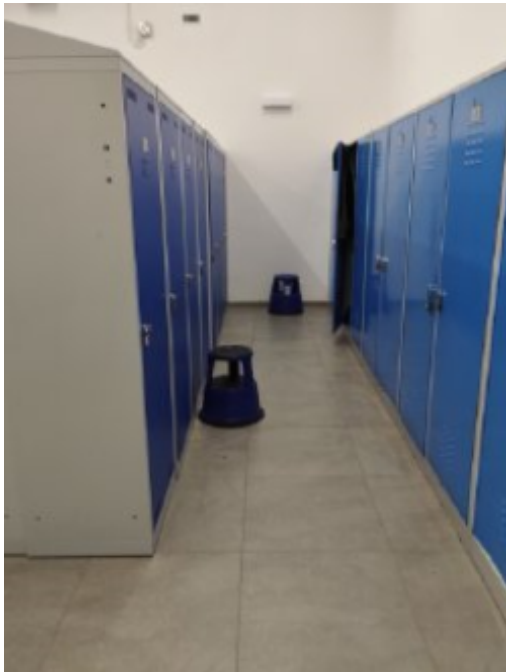


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# AUDIT REPORT

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# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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## Alliance for Water Stewardship (AWS)

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**WSAS**

2 Quality Street North Berwick, EH39 4HW, UNITED KINGDOM

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# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000928



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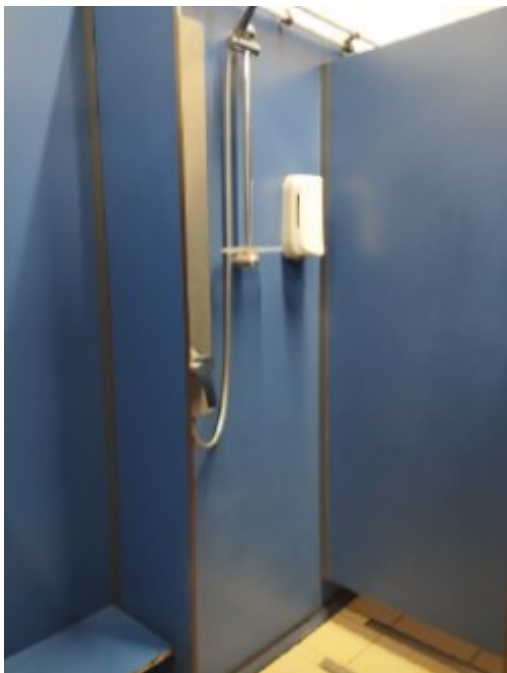
# AUDIT REPORT

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# AUDIT REPORT

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# AUDIT REPORT

## Alliance for Water Stewardship (AWS)

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### Previous Findings

*All non-conformities raised in the previous audit have been satisfactorily closed.*

  
N/A